

WP6 Learning for patient safety

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Situation before start of work

- Different situation patient safety across European countries
- Not all countries have attention for patient safety
- Many not proper evaluated interventions on patient safety
- Most experience with significant event analysis

Objectives of this workpackage

- How to learn for patient safety?
- More and innovative methods have to be developed and evaluated
- Using results of all other Linneaus-WP

Feasibility and effectiveness of improvement strategies for patient safety in primary care

S. Gaal et al.: What do primary care physicians and researchers consider the most important patient safety improvement strategies? BMC Health Services Research 2011 11:102-07.

- ✓ Purpose: To identify most important strategies
- ✓ Methods: Web-based survey in an international panel of 58 GPs and GP researchers in countries with a strong primary care system
38 (known and used) strategies were presented
- ✓ Results: Most strategies were seen as important
Use of these strategies varied widely

Conclusions first web survey

- Many different strategies were seen as important.
- Highly important strategies with poor implementation were a culture positive for patient safety, education on patient safety and a patient safety guidelines.
- Educational items ranked high, with low presence scores.

Second web survey

Purpose:

To identify most important constituents of educational programs to enhance patient safety.

Results

Hygienic procedures, emergency primary care, medication, IT, handover, (telephonic) accessibility.

Prospective risk analysis

- Developing and getting experience with practice assessment tool
- A pilot in three GP practices in the Netherlands

Results

- Assessment of patient safety by webtool
- Improvement actions on base of this assessment
- Process evaluation of the introduction of webtool

WP 6 Conclusions

- There is no magic bullet
- All WP packages give important results to be used in learning for patient safety improvement programs
- We also need new innovative methods
- We need more scientific evaluations of these improvement interventions